

Limited Warranty for Xtreme Filters

Warranty Coverage:

AquaStar Pool Products warrants to the original purchaser that Xtreme Filters (Model Numbers: XF27000 and XF35000) will be free from defects in materials and workmanship under normal use conditions. This warranty is valid for one year from the date of original purchase and is contingent upon verification of the unit's serial number.

Exclusions:

This warranty does not cover:

- Damage due to improper installation, accidents, misuse, abuse, or neglect.
- Routine maintenance, cleaning, or normal wear and tear.
- Non-compliance with provided instructions.
- Any unit that has been altered or modified.
- The use of non-AquaStar or SuperPro approved parts or components. Use of third-party parts that have not been explicitly approved by AquaStar or SuperPro will void this warranty

Remedy:

Should a defect, malfunction, or failure occur within the warranty period under normal use, AquaStar reserves the right to evaluate the situation and, at its discretion, take appropriate corrective action, which may include repair or replacement of the defective product.

Claim Process:

To ensure efficient handling of your warranty claim, please adhere to the following procedure:

- 1. Return to Place of Purchase:** Return the product to the SCP or Superior Pool Products location from which it was purchased.
- 2. Required Materials:** Provide the serial number on the Xtreme Filter, proof of purchase, and photos or videos clearly showing the defect. The branch can assist in capturing this evidence if needed.
- 3. Branch Coordination:** SCP will coordinate with AquaStar to access and review the evidence regarding the warranty claim and to verify eligibility under the terms of this warranty.
- 4. Resolution:** Based on the assessment, AquaStar will determine the appropriate corrective action, which may include repair or replacement of the defective product. The decision and next steps will be communicated through the branch and, when appropriate, directly by email or phone.